

THE NETWORK: TOWARDS UNITY
FOR HEALTH & FACULTAD DE MEDICINA,
UNAM, PRESENT



THE NETWORK
TOWARDS UNITY FOR HEALTH



Facultad de Medicina



TUFH2020 MEXICO

VIRTUAL CONFERENCE

"PRIMARY HEALTH CARE: A PATH
TOWARDS SOCIAL JUSTICE"

SYSTEMS AND COMMUNITY BASED
RESPONSES TO COVID-19

SEPTEMBER 23-25, 2020

#TUFH2020
TUFH2020.COM



TUFH 2020 Abstracts

Title	Health care providers educational program on homeless, adolescents and young adults at risk
Type	Oral Presentation <i>Intersectoral Collaborations and the Social Determinants of Health</i>
Presenting Author	NOY HAREL
Co-Authors	Liran Giladi
Country	Israel
Abstract N°	TUFH182
Content	<p>In Israel, there are approximately 45,000 adolescents and young adults at risk. These populations have difficulty accessing health care and seeking medical treatment due to lack of trust in the health care system, a bad experience with the system, fear of procedures, feeling humiliated and disrespected by the medical staff, etc. When these populations do approach the health care system in order to get medical treatment, they do not have a regular physician that monitors their status. Instead, they tend to use the emergency department excessively with repeated visits. As a result, they increase stress on the system, more so than the general population. On top of that, health care providers raised difficulty. They feel unqualified treating these populations and in need of guidance when approaching these patients. With this in mind, a group of health providers and social services in Jerusalem peered and created a program. Our program aims to educate health care providers in the emergency departments and clinics in the community on these populations. The program teaches the health care providers about these populations' health needs, their difficulty of both approaching health services and taking care of themselves, and the resources that are available to help them. We aspire to create connections between health providers and social services. Our program's effectiveness is evaluated in the research we are conducting. Our research evaluates the health care providers' knowledge about these populations, confidence in treating them, and attitudes towards them before and after the program. Our goals in terms of increasing the competencies of health providers to attend these populations include educating them about 1. These populations and their need for extra care and sensitivity in the treatment. 2. What it means to be an adolescent or young adult at risk. 3. Their array of health needs and what the health provider needs to keep in mind while treating them. 4. Tailoring the treatment to the patient's abilities. 5. The options of care for these populations after they get their treatment. Moreover, we aim to: Motivating the health providers to seek these patients and be aware of them when they do come to get treatment. Create a relationship between "populations at risk-friendly" health providers and the welfare providers.</p>