

THE NETWORK: TOWARDS UNITY
FOR HEALTH & FACULTAD DE MEDICINA,
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THE NETWORK
TOWARDS UNITY FOR HEALTH



Facultad de Medicina



TUFH2020 MEXICO

VIRTUAL CONFERENCE

"PRIMARY HEALTH CARE: A PATH
TOWARDS SOCIAL JUSTICE"

SYSTEMS AND COMMUNITY BASED
RESPONSES TO COVID-19

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TUFH 2020 Abstracts

Title	Cross sectional study on Attitude and Manner of patients towards doctors and violence against them
Type	Oral Presentation <i>Working with Underserved Populations towards Community Empowerment</i>
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Abstract N ^o	TUFH471
Content	<p>Background: To provide the patient with high quality care, there needs to be a healthy doctor- patient relationship. Communication and trust are the key elements among the other factors in building a healthy relationship between doctor and a patient. Trust and communication are labeled tool for better patient care and patient satisfaction. Aim of this study is to assess the attitude and manner of general patient population towards doctors and to evaluate the attitude and perceptions of those patients towards violence against doctors. Methods: This is a cross-sectional study in the clinical setting of a tertiary care hospital conducted for three months involving patients and their attendees presenting to Out Patient (OP) and In Patient (IP) departments of the tertiary care hospital. The data collected from the study population was entered into Microsoft Excel and illustration of data was done. Results: A total of 526 people included in the study, out of which 284 are males and 242 are females. Majority (92%) of them feel doctors are highly intelligent and capable of treating them. Majority (97%) of the patients felt that violence against doctors is unethical. Conclusion: Patients with higher trust in their physician usually have more beneficial health behaviors, less symptoms, higher quality of life and were more satisfied with the treatment. Poor quality of medical services and increased awareness among patients had resulted in an increase in medical disputes and at times violence against health-care professionals.</p>